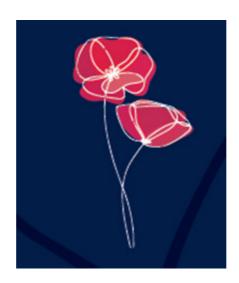




Wifi password: Not needed, please log into the "Guest" network



Welcome bookset



Welcome to our beautiful gites!

We are Iain and Marta, two young-at-heart retirees who would like, above all, for you to experience a wonderful and relaxing stay with us. We, and our three dogs (Mac, Morgan and Taylor), are here to make your stay as enjoyable, peaceful and rejuvenating as possible.

We aim for perfection therefore we will be delighted to hear your views about our gites to help us get closer to it! Your comments (or criticisms) on the smallest of details will be welcomed and form the pillars of our success.

"Details make perfection and perfection is not a detail."

(Leonardo Da Vinci).

We are an oenotourism property, combining high quality accommodation which makes the most of its location in the heart of the Bordeaux wine producing region. Despite the peace and tranquillity surrounding the property, we are also close to all essential services. (Bakery, supermarkets, restaurants, petrol station, electric charging stations etc.).

We took over the boutique vineyard in 2018 and will be delighted to offer you the opportunity to understand the skill (or perhaps that should be more 'art') of wine making as well as the chance to taste the product!

1- Practical guide: essential local contacts:

- The bakeries
 - Boulangerie Pouplin-Route du Basque, 33141 Villegouge

Tel: 05 57 84 43 44

• Boulangerie Maison Labat- 18 Av. Fernand Pillot, 33133 Galgon Tel: 05 57 84 32 96



- <u>Supermarkets</u>

• Mini supermarket – Vival - Villegouge Centre

Tel: 05 57 51 14 19

- Supermarket Super U 2 Av. Fernand Pillot, 33133 Galgon Tel: 05 57 74 30 07
- Supermarket Leclerc 23 Av. de la Roudet, 33500 Libourne
 Tel: 05 57 74 30 07
 For a wider choice and possibly lower prices than Vival or Super U
- <u>Petrol stations</u>

 The closest petrol station is located in the supermarket Super U (see above). Leclerc also has a petrol station.
- Electric charging stations
 - 1- TotalEnergies Charging Station Saint-André-de-Cubzac A10 AIRE DE L'ESTALOT, 33240 Saint-André-de-Cubzac Tel: 01 47 44 45 46 Open 24 hours
 - 2- MObiVE Charging Station

 Libourne ^{*} 6 Rue de Schwandorf, 33500 Libourne

 Tel: 0 811 23 01 23

 Open 24 hours
- <u>Restaurants</u>
- Le Saillans- Lieu-dit Cardeneau Nord, 33141 Saillans



Tel: 05 57 50 72 11

Le Saillans is located in the adjoining village of Saillans and is nothing short of superb (we think it's Michelin star standard!) It is run by Sophie and Gilles and offers both set menus and a la carte. Budget €80-100 for two.

• La Saye-12 Route de Cavignac, 33133

Tel: 05 57 74 32 35

La Saye is another good restaurant with an interesting local wine list. During the warm weather you can enjoy eating outside in the garden. Budget €40-80 for two.

Chez Remy – 6 Rue Fonneuve, 33500 Libourne.
 Tel. 05 57 51 27 71

• Le Zinc Authentique- 42 Rue Fonneuve, 33500 Libourne Tel. 05 57 25 34 84

• Crêperie Tendances Bretonnes off Rue Gambetta- 78 Rue Waldeck Rousseau, 33500 Libourne

Tel. 05 57 51 54 42

Bars and Coffee shops

- Bar in Galgon- 63 Av. Fernand Pillot, 33133 Galgon
 Tel. 05 57 84 32 99
- French Coffee Shop- 76 Rue Gambetta, 33500 Libourne Tel. 05 57 24 43 37



2- Check-in and check-out.

- Our check-in time is 15:00h.
- Our check-out time is 10:00h.

Depending on the time of year and bookings we may be able to accommodate early check-in or late check-out – please enquire prior to arrival.

3- Parking and access to the gites.

- The gravel parking area is right next to our gites and if needed please feel free to reverse into the courtyard to unload /load luggage and to facilitate loading and unloading for wheelchair passengers. The gravel parking area is under-pinned by heavy duty plastic stabilising panels and can be traversed easily by wheelchairs and bicycles. We would be grateful if, once unloaded/loaded, you could reverse park in the main parking area. Thank you!
- Access for wheelchair users: The Barn is suitable for wheelchair users and one of the bedrooms has been adapted for this purpose (as far as we are able within the restrictions of the existing building).

4- Wifi and TV.

- Wifi password: Not needed, please log into the "Guest" network. Commercial-grade WiFi is provided free of charge but we would please ask that you remember that we are in the middle of rural France and if five users start streaming video at the same time the broadband connection will struggle! It is absolutely fine for browsing, e-mail and other non-high bandwidth uses. Please also bear in mind that it must not, under any circumstances, be used for any illicit or illegal purposes.
- TV: The accommodation offers Amazon Prime and Netflix together with a selection of international channels which can be accessed through the internet.



5-Emergency numbers

112 - 15- 17- 18

- 112 is the European emergency call number, which can be dialled free of charge from any mobile or home number, anywhere throughout the European Union. 112 puts you directly in contact with the emergency department concerned (local police, fire or medical services) and allows you to speak to an operator in various European languages.

 112 is available 24 hours a day and 7 days a week
- 15 SAMU medical emergencies.
- 17 Police
- 18 Fire-fighters (also paramedics)

6- Household waste

We strive to minimise the amount of waste we produce which goes to land-fill and we would therefore ask you to help us meet this objective by carrying out the rubbish triage explained below. Once the bins in your kitchen are full, please place the bags in the appropriate container located in the small building in the car park.

1- Non-recyclable rubbish (brown lid bin).

Cling film, plastic bags, nappies, plastic trays, yogurt pots, polystyrene (and anything else which doesn't go in the yellow-lidded bin).





2- Recyclable rubbish (yellow lid bin)

Paper, cardboard, tetrabrik, plastic bottles and containers, food/drink metal packaging (no plastic film and no polystyrene).



3- Glass

There is a drop-off point for disposal at the end of route Laroucaud (turn left at the end of Chemin de Peyreton and the bins are 100m up the hill on the right).



4- Food waste

We produce compost using a significant part of our food waste although not all food waste is suitable for composting! We would appreciate it if you could use the dedicated bins we have provided to dispose of your organic waste.

What should **not** be composted (and should be placed in the brown-labelled bin in the kitchen):

- Meat and Fish Scraps.
- Dairy, Fats, and Oils.
- Citrus fruits (oranges, nectarines, lemon...)
- Plants or wood treated with Pesticides



7- Sewerage System

In common with most of rural France, we are not connected to mains drainage. In 2020 we installed a new 'micro-station' for the processing of waste water. This system is very tolerant of modern living but does have its limitations. It really doesn't like nappies, sanitary products and wet-wipes so please dispose of these (wrapped or bagged as appropriate) in the brown-labelled non-recyclable bin in the kitchen.

8- Cleaning

Cleaning is included in the rental price (for rentals of four or more nights); however, we request that you leave the property in a reasonable state of cleanliness as any cleaning over and above what would normally be expected will be chargeable. Please ensure that all crockery, glasses, utensils and cutlery is washed and replaced in their original locations before you leave and please do not put any kitchen knives, wooden utensils or non-stick pans in the dishwasher — they don't like it! Please also don't use abrasive scourers on non-stick pans.

9- Gardens, Pools and Gazebos

We sincerely hope the weather will be kind to you and you will be able to make the most of the gardens and your private plunge-pool. The pool will be cleaned before you arrive but, depending on the season, may gather a few leaves during your stay. We would appreciate if you could use the net provided to fish these out and dispose of them on the grass around the olive trees. We would ask that you shower before using the pool and this is especially important if you have been using sunscreen. Each pool has an electric cover which is operated by the keyswitch on the side of the wooden 'local technique' housing. To open the cover, turn the key towards the letter O and release. The cover will stop automatically when it is fully open. To close, turn the key towards the letter F (Fermer) and hold. If you release the key while closing the cover will stop. We strongly



recommend that you close the pool cover each night, both for safety and to preserve heat.

Each pool has a heat pump to heat the water so you can get maximum enjoyment and relaxation from the pool. Please do not make any adjustments to the heat pump controls. If the water is too warm then simply tell us and we will turn the temperature down!

As well as your enjoyment, your safety is our highest priority. We therefore provide not only a wide range of glassware in the gite to meet all your needs but also a range of high quality unbreakable 'glass-ware'. This should be used in the garden anywhere outside the boundaries of the gazebo. This is because if glass-ware is broken anywhere near the plunge-pool it may be necessary to drain the pool to ensure that it is safe to remain in service.

To drain the pool will incur a minimum charge of $\in 1,000$ in addition to any repair costs – we are grateful for your understanding.

As most of our visitors come here to enjoy the peace and tranquillity of the French countryside we ask that you respect those wishes and keep any music or outside noise to a level at which it doesn't impinge on our other guests.

10- Energy saving. Respect the environment

We are committed to sustainable development, the preservation of the planet and the protection of the environment. We try to respect nature and reduce our energy usage and waste creation as far as is possible.

Here are some of the measures we have put in place to meet these objectives:

- LEDs. All the bulbs in the cottages are LED which minimises electricity usage;
- Our household appliances have also been chosen to be energy efficient;



- We clean the coils of the refrigerators on a regular basis to make them more efficient;
- We have installed a high-efficiency/low temperature air-water heat-pump with associated under floor heating which minimises energy consumption by operating over a large area (the entire floor) but at a low temperature. It also offers the possibility of cooling the floor if required by a few degrees. However, the stone of the buildings also acts to retain heat during colder periods and remain cool during warmer ones.
 - We have chosen showers and taps which offer reduced water consumption;
- We take care to buy eco-responsible products (eg: household detergents);
- We minimise waste and we fight against wastage.

Your role

During your stay, we invite you to follow the steps below; these are small gestures that can help our beautiful planet!

The water

It is certainly one of the most precious resources on our planet and one of the rarest too so please don't use more than you have to!

To minimise consumption here are a few simple steps....

Avoid running the washing machine or dishwasher half full.

Energy

Make sure that the windows and the curtains are closed, if the outside temperature is high, when you leave to visit the region for the day.

Even though our bulbs are all LEDs (low consumption) remember to turn off the lights in unoccupied rooms.



Finally, another little tip for everyday life that saves energy: be sure to turn off the computer or television when you are not using it and unplug phone and computer chargers when not being used.

11- Our location with the What3words app:

///overnight.braved.pristine